



To all our valued customers:

February 4, 2010

In November, 2009, a large global consumer health, personal care & pharmaceutical company announced a voluntary recall of certain over-the-counter (OTC) products due to an unusual moldy, musty odor. The smell was attributed to a chemical called 2,4,6-tribromoanisole (TBA), and the company involved conjectured that the source is a result of a breakdown of a chemical used to treat wooden pallets.

The release of the company's recall and probable source has caused concern among other pharmaceutical corporations and food companies with regard to the safe use of wooden pallets.

Sheffield immediately verified with our pallet suppliers that they did not use 2,4,6-tribromoanisole (TBA) or tribromophenol (TBP) treated wood; and we were informed by our suppliers that these pesticides are not registered with Environmental Protection Agency (EPA) and are not legal for sale or use in the United States.

Sheffield also researched the facts and regulations regarding pallet material and treatments allowed in the USA, European Union and many other countries. This researched information has helped alleviate our concerns regarding chemically treated pallets and we want to share the following facts about wood product treatments with our customers.

Here are the facts:

- TBA and TBP are wood preservatives used in some countries to control insects, fungi and bacteria in wooden products. TBP appears as white to off-white crystalline flakes with a phenolic odor.
- The U.S. wood pallet manufacturers and recyclers **do not use** TBA or TBP wood preservative.
- Neither TBA nor TBP is a registered pesticide with the Environmental Protection Agency (EPA), therefore it is not legal for sale or use in the United States (it is also banned in Europe and many other countries)
- The chemical is not recognized as a wood preservative by the American Wood Protection Association (AWPA), and wood treatment facilities do not use this fungicide.
- U.S. Wood Pallet manufacturers use heat treatment (HT) or methyl bromide (MB) treatment for phytosanitary measures only.
- TBA and TBP are not fumigants and are not related to methyl bromide. Wood pallets that are properly fumigated with methyl bromide (or heat treated pallets) do not have residues of tribromophenol (TBP).
- According to the International Standards for Phytosanitary Measures (ISPM) regulations of wood packaging material in international trade (ISPM No. 15), pallets must be marked indicating that wood packaging materials and pallets have been subjected to approved phytosanitary treatment in accordance with International Standards for Phytosanitary Measures (ISPM) and requires the following required components: <https://www.ippc.int/index.php?id=13399&L=0>
  - The registered IPPC Symbol.
  - Country code – International Organization for Standards (ISO) two-letter country code.
  - A producer/treatment provider code – the number and order of digits and/or letters are assigned by the NPPO to wooden product producer's who applies the marks ensuring that appropriately treated wood is used and properly marked.
  - A treatment code – A IPPC treatment abbreviation code for the approved measure used.

Sheffield Pharmaceuticals is committed to producing safe and effective products along with providing reliable information to our customers.

Sincerely,

A handwritten signature in black ink, appearing to read "Matt-Liam Blacker".

Quality Assurance Manager